







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE5223 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|----------------------------|---|---|-----------|-----------|-----------------|--------|--------|------|------------------------|----------------|-----------|---|---|------------------------|----------------|-----|--|---|------------------------|----------------|-----|--|---|------------------------|----------------|--------------|---|---|------------------------|----------------|-----|--|---|------------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9223207875 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 16-04-2022 11:21:23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Shoppers Stop Ltd - HO | Customer's Mobile : | 9223207875 | Name : | Nandu Sir | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 3rd floor cafeteria fisheye camera 3 nos need to install | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 2 cameras installed bone fish eye one dome with steel pole (bracket) set angel working ok. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 2 cameras installed bone fish eye one dome with steel pole (bracket) set angel working ok. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-06-2022 01:18:28</td><td>Atique Salmani</td><td>Completed</td><td>2 cameras installed bone fish eye one dome with steel pole (bracket) set angel working ok.</td><td></td></tr><tr><td>02-06-2022 11:08:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>14-05-2022 09:56:55</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>16-04-2022 02:02:16</td><td>Atique Salmani</td><td>Work Pending</td><td>one dome camera installed and angel set working ok and on cable miisi g find out cable and crimp both ends and 2 camera painding becoz pole required one for dome one for fish eye .one box 4*4 use 2 rj 45 connector</td><td></td></tr><tr><td>16-04-2022 11:21:37</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>16-04-2022 11:21:23</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 02-06-2022 01:18:28 | Atique Salmani | Completed | 2 cameras installed bone fish eye one dome with steel pole (bracket) set angel working ok. |  | 02-06-2022 11:08:05 | Atique Salmani | New | | - | 14-05-2022 09:56:55 | Atique Salmani | New | | - | 16-04-2022 02:02:16 | Atique Salmani | Work Pending | one dome camera installed and angel set working ok and on cable miisi g find out cable and crimp both ends and 2 camera painding becoz pole required one for dome one for fish eye .one box 4*4 use 2 rj 45 connector |  | 16-04-2022 11:21:37 | Atique Salmani | New | | - | 16-04-2022 11:21:23 | Atique Salmani | New | | - |
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| Previous Complain History : | Date Time | Technician Name | Remark |
|--|------------------------|-----------------|--|
| | 14-05-2022 10:02:43 | Atique Salmani | 7 fishe eye and one dome camera angel settings done and survey also done 3rd and 5th floor . cabling 3rd floor 240 metr approx boath floor and 3* 8 port Poe swich 14 dome ip camera required . |
| | 18-04-2022 10:11:40 | Atique Salmani | Add 3/4 employees fingers according to shoppers employee code and checked 3/5th floor servr door lock working ok but door closer issue need to resolved by carpenter and also reinstalled new lock biometric 3rd floor design studio . |