

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3767</b> |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------------------------------------------------|---------------------|-----------|-----------------|--------|---------------------|------------|-------------------------------------------------|---------------------|------------|---------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      |                 | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            |                 | 9223207875                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               |                 | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          | <b>Technician Mobile :</b>                                                            | 8411951301          |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   |                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b> |                                                                                       | 02-09-2021 12:20:37 |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             |                 | Shoppers Stop Ltd - HO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :      | 9223207875                                                                            | Name : Nandu Sir    |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra               |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          | Type :                                                                                |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  |                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      |                 | need to add user in NVR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            |                 | new user add in NVR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        |                 | new user add in NVR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-09-2021 12:25:18</td><td>MayurYadav</td><td>Completed</td><td>new user add in NVR</td><td></td></tr><tr><td>02-09-2021 12:20:51</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>02-09-2021 12:20:37</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                       |                     | Date Time | Technician Name | Status | Remark              | Sign       | 02-09-2021 12:25:18                             | MayurYadav          | Completed  | new user add in NVR       |  | 02-09-2021 12:20:51 | MayurYadav | New |  | - | 02-09-2021 12:20:37 | MayurYadav | New |  | - |
| Date Time                              | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                   | Sign                                                                                  |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 02-09-2021 12:25:18                    | MayurYadav      | Completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | new user add in NVR      |  |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 02-09-2021 12:20:51                    | MayurYadav      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          | -                                                                                     |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 02-09-2021 12:20:37                    | MayurYadav      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          | -                                                                                     |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-09-2021 10:30:31</td><td>MayurYadav</td><td>biometric device ping reply check ping reply ok</td></tr><tr><td>24-08-2021 11:34:02</td><td>MayurYadav</td><td>live view on laptop start</td></tr></tbody></table>                                                                                                                                                                                                     |                          |                                                                                       |                     | Date Time | Technician Name | Remark | 02-09-2021 10:30:31 | MayurYadav | biometric device ping reply check ping reply ok | 24-08-2021 11:34:02 | MayurYadav | live view on laptop start |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 02-09-2021 10:30:31                    | MayurYadav      | biometric device ping reply check ping reply ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 24-08-2021 11:34:02                    | MayurYadav      | live view on laptop start                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                       |                     |           |                 |        |                     |            |                                                 |                     |            |                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |