




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE3617</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9223207875																								
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	12-08-2021 11:22:20																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	camera timing issue																								
<b>Technician Comment :</b>	both NVR date and dime issue resolved and ok working done infrom to nandu sir and security parson ( Patil) and mause faulty need to chenge client side recording also going on in NVR																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	both NVR date and dime issue resolved and ok working done infrom to nandu sir and security parson ( Patil) and mause faulty need to chenge client side recording also going on in NVR																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-08-2021 02:22:51</td><td>Ravi Rajbhar</td><td>Completed</td><td>both NVR date and dime issue resolved and ok working done infrom to nandu sir and security parson ( Patil) and mause faulty need to chenge client side recording also going on in NVR</td><td></td></tr><tr><td>12-08-2021 11:22:38</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-08-2021 11:22:20</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-08-2021 02:22:51	Ravi Rajbhar	Completed	both NVR date and dime issue resolved and ok working done infrom to nandu sir and security parson ( Patil) and mause faulty need to chenge client side recording also going on in NVR		12-08-2021 11:22:38	Ravi Rajbhar	New		-	12-08-2021 11:22:20	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR
	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side