




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3560																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9223207875																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	New Installation	Date & Time :	05-08-2021 10:29:14																											
Vendor Details :																														
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	Fire																													
Complain :	1 set backup battery need to install																													
Technician Comment :	battery backup in fire alarm pannel and working ok and also use one battery an other pannel boath pannel battery fault clear .5th floor pannel ok 2nd. one fault coming .																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	battery backup in fire alarm pannel and working ok and also use one battery an other pannel boath pannel battery fault clear .5th floor pannel ok 2nd. one fault coming .																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-08-2021 11:54:34</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2021 11:54:33</td><td>Atique Salmani</td><td>Completed</td><td>battery backup in fire alarm pannel and working ok and also use one battery an other pannel boath pannel battery fault clear .5th floor pannel ok 2nd. one fault coming .</td><td></td></tr><tr><td>05-08-2021 10:29:26</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-08-2021 10:29:14</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-08-2021 11:54:34	Atique Salmani	New		-	06-08-2021 11:54:33	Atique Salmani	Completed	battery backup in fire alarm pannel and working ok and also use one battery an other pannel boath pannel battery fault clear .5th floor pannel ok 2nd. one fault coming .		05-08-2021 10:29:26	Atique Salmani	New		-	05-08-2021 10:29:14	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR
	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side