Vallabh Enterprises

Service Status Details : VE3463					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9223207875				
Technician Name :	Siddhesh Chavan		**Technician Mobile :**	8080922985	
Ticket Type :	Complain	**Date & Time :**	19-07-2021 03:00:00		
Vendor Details :					
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Mouse extender issue				
Technician Comment :	usb mouse extender issue resolved and client have 3 NVR view on tv side and tv side one mouse use not 3 mouse				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	usb mouse extender issue resolved and client have 3 NVR view on tv side and tv side one mouse use not 3 mouse				

Status History :

Date Time	Technician Name	Status	Remark	Sign
19-07-2021 05:22:16	Siddhesh Chavan	Completed	usb mouse extender issue resolved and client have 3 NVR view on tv side and tv side one mouse use not 3 mouse	
19-07-2021 03:00:17	Siddhesh Chavan	New		-
19-07-2021 03:00:01	Siddhesh Chavan	New		-

Previous Complain History :

Date Time	Technician Name	Remark
03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR
29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side