## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE3216							
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9223207875						
Technician Name	Mayur Yadav		Technicia:	Technician Mobile :		8411951301	
Ticket Type :	Complain	Date & Time :	09-06-2021 10:51:07				
Vendor Details :							
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobil :	le 9223207875		Name :	Nandu Sir	
Address:							
Mumbai , , , , Maharashtra							
AMC Details :							
Expiry Date :	01-01-1970 05:30:00		Type:	Type:			
<b>Product Name:</b>	CCTV						
Complain:	some cameras not working						
Technician Comment :	camera not view on tv as tv setting for hdmi source change settings done .						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	camera not view on tv as tv setting for hdmi source change settings done .						
Status History :	Date Time	Technician Nam	e Status	R	emark	Sign	
	09-06-2021 02:16:44	MayurYadav	Completed	camera not v setting for he change setting			
	09-06-2021 10:51:49	MayurYadav	New			-	
	09-06-2021 10:51:07	MayurYadav	New			-	
Previous Complain History	Date Time	Technician Name	Remark  11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR				
•	03-08-2023 10:55:52	Atique Salmani					
	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side				