




# Vallabh Enterprises

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**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE305</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9223207875																								
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8080922983																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	10-09-2019 12:25:44																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	mouse not working																								
<b>Technician Comment :</b>	mouse USB connector NVR side loos connection I do proper connection now proper working. And HDMI SPLITTER in this issue need to be changed. splitter proper fixed working also proper but client requirements need change. recording will see client self. signature given by Nand sir																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	mouse USB connector NVR side loos connection I do proper connection now proper working. And HDMI SPLITTER in this issue need to be changed. splitter proper fixed working also proper but client requirements need change. recording will see client self. signature given by Nand sir																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-09-2019 12:43:36</td><td>AnilYadav</td><td>Completed</td><td>mouse USB connector NVR side loos connection I do proper connection now proper working. And HDMI SPLITTER in this issue need to be changed. splitter proper fixed working also proper but client requirements need change. recording will see client self. signature given by Nand sir</td><td></td></tr><tr><td>11-09-2019 10:27:54</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>10-09-2019 12:25:45</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-09-2019 12:43:36	AnilYadav	Completed	mouse USB connector NVR side loos connection I do proper connection now proper working. And HDMI SPLITTER in this issue need to be changed. splitter proper fixed working also proper but client requirements need change. recording will see client self. signature given by Nand sir		11-09-2019 10:27:54	AnilYadav	New		-	10-09-2019 12:25:45	AnilYadav	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR
	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side