




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2856</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9223207875																								
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-03-2021 07:19:22																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	mouse extender issue																								
<b>Technician Comment :</b>	mouse issue resolved																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	mouse issue resolved																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-03-2021 12:48:00</td><td>MayurYadav</td><td>Completed</td><td>mouse issue resolved</td><td></td></tr><tr><td>16-03-2021 07:19:38</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-03-2021 07:19:22</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-03-2021 12:48:00	MayurYadav	Completed	mouse issue resolved		16-03-2021 07:19:38	MayurYadav	New		-	16-03-2021 07:19:22	MayurYadav	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-08-2023 10:55:52</td><td>Atique Salmani</td><td>11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR</td></tr><tr><td>29-07-2023 02:21:56</td><td>Ravi Rajbhar</td><td>1- 3rd floor main enterance biometric access divice scanner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fitting our side</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scanner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fitting our side											
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