



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
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<b>Service Status Details : VE2600</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9223207875				
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-01-2021 03:53:47		
<b>Vendor Details :</b>					
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	Fire				
<b>Complain :</b>	check fire panel				
<b>Technician Comment :</b>	fire panel config checksum fault error remove from 5th floor loop panel battery missing error remain as need to change battery				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	fire panel config checksum fault error remove from 5th floor loop panel battery missing error remain as need to change battery				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	10-02-2021 03:05:41	MayurYadav	In Progress	fire panel config checksum fault error remove from 5th floor loop panel battery missing error remain as need to change battery	
	10-02-2021 09:50:22	MayurYadav	New		-
	23-01-2021 05:07:01	MayurYadav	In Progress	3rd floor : installed smoke sensor of L1 55 at store room front, L1 69 at above false ceiling washing lab, L292 at Inside sewing room, L293 Range room. Installation Pending : 1. L1 001 : Above false ceiling, near washroom entry passage. 2. L1 002 : Above false ceiling, near washroom entry passage. 3. L2 080 : Above false ceiling, near water cooler of South Side washroom. Fault in 3rd Floor Panel : L1A001, L1A002, L2A080 : Compensation wiring. 5th Floor Installed smoke sensor 1. L1075 : Back office / Data entry. 2. L1085 : Rest room near washroom. 3. L1098 : Washroom passage. 4. L2047 : Near Pantry passage. 5. L2049 : Inside pantry. Fault in 5th floor panel : 1. Battery missing. 2. config checksum fail. 3. Battery wiring fault.	
	23-01-2021 11:41:38	MayurYadav	New		-
	21-01-2021 03:54:05	MayurYadav	New		-
	21-01-2021 03:53:47	MayurYadav	New		-
	Previous Complain History :	Date Time	Technician Name	Remark	
29-07-2023 02:21:56		Ravi Rajbhar	1- 3rd floor main entrance biometric access device scanner check our side ok working done but nandu sir they said sometimes it doesn't work device 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fitting our side		
29-07-2023 02:19:44		Ravi Rajbhar	2nd floor new biometric time attendance device install with exit switch , 12 volt power supply and bolt lock install but glass door work pending client side user - 3107 pass - 3107		