




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2181																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9223207875																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	05-11-2020 11:16:04																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	extender issue																								
Technician Comment :	usb extender installed and working ok. and nvr 5th floor recording not going on when we visit now it working and nvr 5th floor on under observation pls check day by and is there any issue then inform office comain nmbr 8080922970 .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	usb extender installed and working ok. and nvr 5th floor recording not going on when we visit now it working and nvr 5th floor on under observation pls check day by and is there any issue then inform office comain nmbr 8080922970 .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-11-2020 04:44:37</td><td>Atique Salmani</td><td>Completed</td><td>usb extender installed and working ok. and nvr 5th floor recording not going on when we visit now it working and nvr 5th floor on under observation pls check day by and is there any issue then inform office comain nmbr 8080922970 .</td><td></td></tr><tr><td>05-11-2020 11:16:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-11-2020 11:16:04</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-11-2020 04:44:37	Atique Salmani	Completed	usb extender installed and working ok. and nvr 5th floor recording not going on when we visit now it working and nvr 5th floor on under observation pls check day by and is there any issue then inform office comain nmbr 8080922970 .		05-11-2020 11:16:25	Atique Salmani	New		-	05-11-2020 11:16:04	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	14-10-2020 12:34:15	Atique Salmani	changed usb Mouse extender nvr nmbr 1 and working ok and also hdmi spliter issue resolved by re-start the nvr.
	17-09-2020 11:49:00	AnilYadav	19 camera not working because 5 th floor one poe switch adopter cable loose this complain solved. 3rd floor one poe switch replace.