Vallabh Enterprises

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Service Status Details : VE2027 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9223207875 **No. : Technician Name** Atique Salmani **Technician Mobile** 8080922984 Complain 14-10-2020 12:34:15 **Ticket Type :** Date & Time : **Vendor Details :** Shoppers Stop Customer's Mobile 9223207875 Nandu Sir Company Name : Name/Client Name Ltd - HO Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: 5th floor camera issue and usb not working changed usb Mouse extender nvr nmbr 1 and working ok and also hdmi spliter issue resolved Technician **Comment** : by re-start the nvr. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : changed usb Mouse extender nvr nmbr 1 and working ok and also hdmi spliter issue resolved by re-start the nvr. **Status History : Date Time Technician Name** Status Remark Sign 19-10-2020 12:34:08 Atique Salmani Completed changed usb Mouse extender nvr nmbr 1 and working ok and also hdmi spliter issue resolved by re-start the nvr. 19-10-2020 10:32:54 Atique Salmani New 15-10-2020 02:15:51 Atique Salmani Awaiting rj45 to USB connector Spares changed and connector left for change 15-10-2020 09:52:02 Atique Salmani New 14-10-2020 12:34:15 Atique Salmani New Previous **Technician Name Date Time** Remark **Complain History** 17-09-2020 11:49:00 AnilYadav 19 camera not working because 5 th floor one poe switch adopter cable loose this complain solved. 3rd floor one poe switch replace. 26-08-2020 04:43:47 NVR installation done working fine. AnilYadav