Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Det	ails : VE1853							
Priority:	High							
Created By:	Admin - Apurva Vajaria							
Complaint Mob.	9223207875							
Technician Name :	Anil Yadav			Technician Mobile :		8080922983		
Ticket Type :	Complain	Date & Time:	17-09-2020 11:49:00					
Vendor Details :								
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mob	ile	le 9223207875		Name :	Nandu Sir	
Address :								
Mumbai , , , , Mah	narashtra							
AMC Details :								
Expiry Date :	01-01-1970 05:30:00			Type:				
Product Name:	ссту							
Complain :	cameras off in recent install NVR							
Technician Comment :	19 camera not working because 5 th floor one poe switch adopter cable loose this complain solved. 3rd floor one poe switch replace.							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	19 camera not working because 5 th floor one poe switch adopter cable loose this complain solved. 3rd floor one poe switch replace.							
Status History :	Date Time	Technician Name		Status	Remark		Sign	
	18-09-2020 04:14:37 AnilYadav			Completed	19 camera not working because 5 th floor one poe switch adopter cable loose this complain solved. 3rd floor one poe switch replace.		Anu.	
	17-09-2020 11:49:31 AnilYadav			New			-	
	17-09-2020 11:49:01 AnilYadav			New			-	
Previous Complain History :	Date Time	Technician Name		Remark				
	03-08-2023 10:55:52	5t N		$11\ dome\ 6$ fish eye with pole bracket total cameras $17\ 3rd$ and $5th\ boath\ 6$ Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR				
	29-07-2023 02:21:56	2:21:56 o d			1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side			