







Vallabh Enterprises

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Service Status Details : VE1746																																								
Priority :	High																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9223207875																																							
Technician Name :	Anil Yadav		Technician Mobile :	8080922983																																				
Ticket Type :	Complain	Date & Time :	26-08-2020 04:43:47																																					
Vendor Details :																																								
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	CCTV																																							
Complain :	1 NVR is working HDMI extender not working																																							
Technician Comment :	NVR installation done working fine.																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	NVR installation done working fine.																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-09-2020 04:19:40</td><td>AnilYadav</td><td>Completed</td><td>NVR installation done working fine.</td><td></td></tr><tr><td>15-09-2020 12:58:55</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>29-08-2020 11:17:04</td><td>AnilYadav</td><td>Awaiting Spares</td><td></td><td>-</td></tr><tr><td>27-08-2020 09:59:23</td><td>AnilYadav</td><td>Work Pending</td><td>HDMI extender issue NVR no 1 issue continuously restart and some camera of NVR no 3 are of link</td><td></td></tr><tr><td>26-08-2020 04:43:57</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>26-08-2020 04:43:47</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-09-2020 04:19:40	AnilYadav	Completed	NVR installation done working fine.		15-09-2020 12:58:55	AnilYadav	New		-	29-08-2020 11:17:04	AnilYadav	Awaiting Spares		-	27-08-2020 09:59:23	AnilYadav	Work Pending	HDMI extender issue NVR no 1 issue continuously restart and some camera of NVR no 3 are of link		26-08-2020 04:43:57	AnilYadav	New		-	26-08-2020 04:43:47	AnilYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR
	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side