







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1441																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9223207875																																		
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																															
Ticket Type :	Complain	Date & Time :	04-06-2020 03:01:41																																
Vendor Details :																																			
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	Cannot view camera on TV																																		
Technician Comment :	New Hmi switch installed																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	New Hmi switch installed																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-07-2020 12:01:31</td><td>YogeshDesai</td><td>Completed</td><td>New Hmi switch installed</td><td></td></tr><tr><td>08-07-2020 05:31:35</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>05-06-2020 01:38:00</td><td>YogeshDesai</td><td>In Progress</td><td>right now working fine but splitter need to change. niraj singh-7775809826</td><td></td></tr><tr><td>05-06-2020 12:56:05</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>04-06-2020 03:01:41</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-07-2020 12:01:31	YogeshDesai	Completed	New Hmi switch installed		08-07-2020 05:31:35	YogeshDesai	New		-	05-06-2020 01:38:00	YogeshDesai	In Progress	right now working fine but splitter need to change. niraj singh-7775809826		05-06-2020 12:56:05	YogeshDesai	New		-	04-06-2020 03:01:41	YogeshDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR
	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side