

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13418</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------------|---------------------|---------------------|-------------|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9223207875                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                  | <b>Technician Mobile :</b>                                                                                          | 8411951301                                                                            |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                         | 30-11-2024 02:39:10                                                                                                 |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Shoppers Stop Ltd - HO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b>                                       | 9223207875                                                                                                          | <b>Name :</b>                                                                         | Nandu Sir |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                  | <b>Type :</b>                                                                                                       |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | Fire                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | 2nd floor fire panel need to check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Total 7 fault in panel Loop1- 4 fault 3 mlt device 1 device added error Loop2- 3 fault 2 mlt device 1 sounder fault                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | Total 7 fault in panel Loop1- 4 fault 3 mlt device 1 device added error Loop2- 3 fault 2 mlt device 1 sounder fault                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-11-2024 02:51:39</td><td>MayurYadav</td><td>Completed</td><td>Total 7 fault in panel Loop1- 4 fault 3 mlt device 1 device added error Loop2- 3 fault 2 mlt device 1 sounder fault</td><td></td></tr><tr><td>30-11-2024 02:39:49</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                  |                                                                                                                     |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign             | 30-11-2024 02:51:39 | MayurYadav          | Completed   | Total 7 fault in panel Loop1- 4 fault 3 mlt device 1 device added error Loop2- 3 fault 2 mlt device 1 sounder fault |  | 30-11-2024 02:39:49 | MayurYadav | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                           | Remark                                                                                                              | Sign                                                                                  |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| 30-11-2024 02:51:39                     | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                        | Total 7 fault in panel Loop1- 4 fault 3 mlt device 1 device added error Loop2- 3 fault 2 mlt device 1 sounder fault |  |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| 30-11-2024 02:39:49                     | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                              |                                                                                                                     | -                                                                                     |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-12-2024 01:09:52</td><td>Rahul Mhapralkar</td><td></td></tr><tr><td>28-12-2024 11:46:19</td><td>Shiva Meena</td><td>35 miter cebling work done and handover cebal 35 miter patil sir</td></tr></tbody></table>                                                                                                                                                                                                               |                                                                  |                                                                                                                     |                                                                                       |           | Date Time | Technician Name | Remark | 30-12-2024 01:09:52 | Rahul Mhapralkar |                     | 28-12-2024 11:46:19 | Shiva Meena | 35 miter cebling work done and handover cebal 35 miter patil sir                                                    |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                           |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| 30-12-2024 01:09:52                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                  |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |
| 28-12-2024 11:46:19                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 35 miter cebling work done and handover cebal 35 miter patil sir |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                  |                     |                     |             |                                                                                                                     |                                                                                       |                     |            |     |  |   |