

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11883																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9223207875																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	13-06-2024 12:00:36																	
Vendor Details :																				
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	recording days issue in Newly installed CCTV system																			
Technician Comment :	There is only 2 hdd in NVR 6 tb if need recording of one month then hdd need to installed .5th floor 32 cameras hdd 2 6 tb 2 nos 3rd floor 3rd floor 51 cameras 2 hdd 6 tb 15 days data only 3rd floor hdd 1 nos 6 tb data only 10 days Total 4 NVR 3 multivision And one hikvision other vendor .																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	There is only 2 hdd in NVR 6 tb if need recording of one month then hdd need to installed .5th floor 32 cameras hdd 2 6 tb 2 nos 3rd floor 3rd floor 51 cameras 2 hdd 6 tb 15 days data only 3rd floor hdd 1 nos 6 tb data only 10 days Total 4 NVR 3 multivision And one hikvision other vendor .																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-06-2024 05:34:07</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>There is only 2 hdd in NVR 6 tb if need recording of one month then hdd need to installed .5th floor 32 cameras hdd 2 6 tb 2 nos 3rd floor 3rd floor 51 cameras 2 hdd 6 tb 15 days data only 3rd floor hdd 1 nos 6 tb data only 10 days Total 4 NVR 3 multivision And one hikvision other vendor .</td><td></td></tr><tr><td>13-06-2024 04:20:42</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-06-2024 05:34:07	Atique Salmani	Awaiting Spares	There is only 2 hdd in NVR 6 tb if need recording of one month then hdd need to installed .5th floor 32 cameras hdd 2 6 tb 2 nos 3rd floor 3rd floor 51 cameras 2 hdd 6 tb 15 days data only 3rd floor hdd 1 nos 6 tb data only 10 days Total 4 NVR 3 multivision And one hikvision other vendor .		13-06-2024 04:20:42	Atique Salmani	New		-
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13-06-2024 04:20:42	Atique Salmani	New		-																

Previous Complain History :			
	Date Time	Technician Name	Remark
	30-12-2024 01:09:52	Rahul Mhapralkar	
	28-12-2024 11:46:19	Shiva Meena	35 miter cebling work done and handover cebal 35 miter patil sir