




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11793</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9223207875                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                            | <b>Technician Mobile :</b>                                                                                                                            | 8080922984                                                                            |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | AMC visiting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                                                   | 01-06-2024 10:59:13                                                                                                                                   |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>       | Shoppers Stop Ltd - HO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Customer's Mobile :</b>                                                                                                                                                 | 9223207875                                                                                                                                            | <b>Name :</b>                                                                         | Nandu Sir |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                            | <b>Type :</b>                                                                                                                                         |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                   | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                       | Fire PPM need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>             | 3rd floor n 5th floor all detector clean by blower and 5 th floor entrance cabin and canteens painding bec live shooting going on .ppm done of fire .                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                         | 3rd floor n 5th floor all detector clean by blower and 5 th floor entrance cabin and canteens painding bec live shooting going on .ppm done of fire .                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-06-2024 05:10:28</td><td>Atique Salmani</td><td>Completed</td><td>3rd floor n 5th floor all detector clean by blower and 5 th floor entrance cabin and canteens painding bec live shooting going on .ppm done of fire .</td><td></td></tr><tr><td>01-06-2024 10:59:18</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign | 01-06-2024 05:10:28 | Atique Salmani      | Completed    | 3rd floor n 5th floor all detector clean by blower and 5 th floor entrance cabin and canteens painding bec live shooting going on .ppm done of fire .                      |  | 01-06-2024 10:59:18 | Atique Salmani | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                                                     | Remark                                                                                                                                                | Sign                                                                                  |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| 01-06-2024 05:10:28                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                                                                                                  | 3rd floor n 5th floor all detector clean by blower and 5 th floor entrance cabin and canteens painding bec live shooting going on .ppm done of fire . |  |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| 01-06-2024 10:59:18                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                        |                                                                                                                                                       | -                                                                                     |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-06-2024 01:11:19</td><td></td><td></td></tr><tr><td>18-04-2024 12:55:32</td><td>Ravi Rajbhar</td><td>5 th floor 8 cmaera no video issue resolved and ok working done 5th floor door side fist poe switch hang then restart poe switch and ok working done but Under observation</td></tr></tbody></table>                                                                                                                                                              |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           | Date Time | Technician Name | Remark | 04-06-2024 01:11:19 |      |                     | 18-04-2024 12:55:32 | Ravi Rajbhar | 5 th floor 8 cmaera no video issue resolved and ok working done 5th floor door side fist poe switch hang then restart poe switch and ok working done but Under observation |                                                                                       |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                                                     |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| 04-06-2024 01:11:19                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                            |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |
| 18-04-2024 12:55:32                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 5 th floor 8 cmaera no video issue resolved and ok working done 5th floor door side fist poe switch hang then restart poe switch and ok working done but Under observation |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |