




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11406</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9223207875																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	18-04-2024 12:55:32																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Shoppers Stop Ltd - HO	<b>Customer's Mobile :</b>	9223207875	<b>Name :</b>	Nandu Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	8 cameras off issue																			
<b>Technician Comment :</b>	5 th floor 8 cmaera no video issue resolved and ok working done 5th floor door side fist poe switch hang then restart poe switch and ok working done but Under observation																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	5 th floor 8 cmaera no video issue resolved and ok working done 5th floor door side fist poe switch hang then restart poe switch and ok working done but Under observation																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-04-2024 03:02:00</td><td>Ravi Rajbhar</td><td>Completed</td><td>5 th floor 8 cmaera no video issue resolved and ok working done 5th floor door side fist poe switch hang then restart poe switch and ok working done but Under observation</td><td></td></tr><tr><td>22-04-2024 12:58:44</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-04-2024 03:02:00	Ravi Rajbhar	Completed	5 th floor 8 cmaera no video issue resolved and ok working done 5th floor door side fist poe switch hang then restart poe switch and ok working done but Under observation		22-04-2024 12:58:44	Ravi Rajbhar	New		-
Date Time	Technician Name	Status	Remark	Sign																
22-04-2024 03:02:00	Ravi Rajbhar	Completed	5 th floor 8 cmaera no video issue resolved and ok working done 5th floor door side fist poe switch hang then restart poe switch and ok working done but Under observation																	
22-04-2024 12:58:44	Ravi Rajbhar	New		-																
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-04-2024 11:32:59</td><td>Siddhesh Chavan</td><td>3 nvr time set and all camera working ok</td></tr><tr><td>08-03-2024 12:16:46</td><td></td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	01-04-2024 11:32:59	Siddhesh Chavan	3 nvr time set and all camera working ok	08-03-2024 12:16:46								
Date Time	Technician Name	Remark																		
01-04-2024 11:32:59	Siddhesh Chavan	3 nvr time set and all camera working ok																		
08-03-2024 12:16:46																				