







# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10905</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9223207875																													
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301																										
<b>Ticket Type :</b>	New Installation	<b>Date &amp; Time :</b>	17-02-2024 02:49:37																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Shoppers Stop Ltd - HO	<b>Customer's Mobile :</b>	9223207875	<b>Name :</b>	Nandu Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																											
<b>Product Name :</b>	Fire																													
<b>Complain :</b>	Smoke detector need to install																													
<b>Technician Comment :</b>	Fault in main power board in 3rd and 5th floor panel																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	Fault in main power board in 3rd and 5th floor panel																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-03-2024 03:38:35</td><td>MayurYadav</td><td>Work Pending</td><td>Fault in main power board in 3rd and 5th floor panel</td><td></td></tr><tr><td>02-03-2024 10:43:45</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>17-02-2024 05:58:55</td><td>MayurYadav</td><td>Work Pending</td><td>1 smoke detector change with base old with client 1 smoke detector given to nandu sir with base Battery charger failure in 3rd and 5th floor panel Issue in board</td><td></td></tr><tr><td>17-02-2024 02:49:54</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-03-2024 03:38:35	MayurYadav	Work Pending	Fault in main power board in 3rd and 5th floor panel		02-03-2024 10:43:45	MayurYadav	New		-	17-02-2024 05:58:55	MayurYadav	Work Pending	1 smoke detector change with base old with client 1 smoke detector given to nandu sir with base Battery charger failure in 3rd and 5th floor panel Issue in board		17-02-2024 02:49:54	MayurYadav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	13-06-2024 12:00:36	Atique Salmani	There is only 2 hdd in NVR 6 tb if need recording of one month then hdd need to installed .5th floor 32 cameras hdd 2 6 tb 2 nos 3rd floor 3rd floor 51 cameras 2 hdd 6 tb 15 days data only 3rd floor hdd 1 nos 6 tb data only 10 days Total 4 NVR 3 multivision And one hikvision other vendor .
	04-06-2024 01:11:19		