

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE10718 |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------|-----------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------|------------------------------------------------------|---|---------------------|-----------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Complaint Mob. No. :             | 9223207875                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Technician Name :                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                  | Technician Mobile :                                                                                                                       | 8080922985          |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Ticket Type :                    | AMC visiting                                                                                                                                                                                                                                                                                                                                                                                                                                     | Date & Time :                                                                                                                             | 31-01-2024 03:27:33 |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Company Name/Client Name :       | Shoppers Stop Ltd - HO                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :                                                                                                                       | 9223207875          | Name : | Nandu Sir |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra         |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                              | Type :                                                                                                                                    |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Product Name :                   | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Complain :                       | Fire PPM need to do                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Technician Comment :             |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Remark :                         | all smoke director clining done and 5th floor washroom out side smoke director issue need to chnge                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                           |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-02-2024 12:01:32</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>03-02-2024 02:06:10</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                        |                                                                                                                                           |                     |        |           | Date Time | Technician Name | Status | Remark              | Sign         | 05-02-2024 12:01:32                                                                                                                       | Siddhesh Chavan     | Completed  |                                                      | - | 03-02-2024 02:06:10 | Siddhesh Chavan | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                    | Remark              | Sign   |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| 05-02-2024 12:01:32              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                 |                     | -      |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| 03-02-2024 02:06:10              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                       |                     | -      |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-02-2024 12:30:50</td><td>PravinJagade</td><td>3 floor and 5 floor camera sequence Done. 2 camera offline issue resolve working done 1 camera no video issue not resolved. Work complete</td></tr><tr><td>17-02-2024 02:49:37</td><td>MayurYadav</td><td>Fault in main power board in 3rd and 5th floor panel</td></tr></tbody></table> |                                                                                                                                           |                     |        |           | Date Time | Technician Name | Remark | 28-02-2024 12:30:50 | PravinJagade | 3 floor and 5 floor camera sequence Done. 2 camera offline issue resolve working done 1 camera no video issue not resolved. Work complete | 17-02-2024 02:49:37 | MayurYadav | Fault in main power board in 3rd and 5th floor panel |   |                     |                 |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                    |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| 28-02-2024 12:30:50              | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                     | 3 floor and 5 floor camera sequence Done. 2 camera offline issue resolve working done 1 camera no video issue not resolved. Work complete |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |
| 17-02-2024 02:49:37              | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                       | Fault in main power board in 3rd and 5th floor panel                                                                                      |                     |        |           |           |                 |        |                     |              |                                                                                                                                           |                     |            |                                                      |   |                     |                 |     |  |   |