




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6445</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9820760435																								
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	26-09-2022 10:59:36																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Singh Guard Force Pvt Ltd	<b>Customer's Mobile :</b>	9820760435	<b>Name :</b>	Munna Singh																				
<b>Address :</b>																									
Mumbai , , , 400018 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	Mobile device offline issue																								
<b>Technician Comment :</b>	online issue not sloved as there is no monitor to do online .																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	online issue not sloved as there is no monitor to do online .																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-09-2022 12:32:26</td><td>YogeshDesai</td><td>Client Side</td><td>online issue not sloved as there is no monitor to do online .</td><td></td></tr><tr><td>26-09-2022 10:59:52</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>26-09-2022 10:59:36</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-09-2022 12:32:26	YogeshDesai	Client Side	online issue not sloved as there is no monitor to do online .		26-09-2022 10:59:52	YogeshDesai	New		-	26-09-2022 10:59:36	YogeshDesai	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-09-2022 10:45:37</td><td>Sonu Kumar</td><td>mobile online issue resolved working ok and moniter online working ok and time and date set 750.charge collect</td></tr><tr><td>17-11-2021 03:23:52</td><td>Atique Salmani</td><td>dvr date n time reset and also online done dvr password reset and now user is admin and password is cctv@123.compleated .</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-09-2022 10:45:37	Sonu Kumar	mobile online issue resolved working ok and moniter online working ok and time and date set 750.charge collect	17-11-2021 03:23:52	Atique Salmani	dvr date n time reset and also online done dvr password reset and now user is admin and password is cctv@123.compleated .											
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