

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5219</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9920953923                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                   | <b>Technician Mobile :</b>     | 8080922985                                                                            |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                                                                                          | 15-04-2022 11:53:52            |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Bombay Dyeing & Mfg Co. Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>                                                                                                                                                        | 9920953923                     | <b>Name :</b>                                                                         | Mr. Manoj Singh |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400014 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                   | <b>Type :</b>                  |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | cctv                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | ppm done all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | ppm done all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-04-2022 02:40:33</td><td>Siddhesh Chavan</td><td>Completed</td><td>ppm done all camera working ok</td><td></td></tr><tr><td>15-04-2022 11:54:19</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>15-04-2022 11:53:52</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                   |                                |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign           | 15-04-2022 02:40:33                                                                                                                                                               | Siddhesh Chavan     | Completed      | ppm done all camera working ok                                                                  |  | 15-04-2022 11:54:19 | Siddhesh Chavan | New |  | - | 15-04-2022 11:53:52 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                                                                                            | Remark                         | Sign                                                                                  |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-04-2022 02:40:33                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                                                                                                         | ppm done all camera working ok |  |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-04-2022 11:54:19                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                                                               |                                | -                                                                                     |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-04-2022 11:53:52                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                                                               |                                | -                                                                                     |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-01-2022 11:51:46</td><td>Atique Salmani</td><td>one camera issue resolved dvr backbcable break so power not coming find out the issue and rejoin working ok and also hdd error beeeep sound on data available from 2/1/22 25/1/22</td></tr><tr><td>27-12-2021 11:04:46</td><td>Neeraj Chauhan</td><td>all camera cleaning and dvr time date check and dvr function check ppm done. system working OK.</td></tr></tbody></table>               |                                                                                                                                                                                   |                                |                                                                                       |                 | Date Time | Technician Name | Remark | 24-01-2022 11:51:46 | Atique Salmani | one camera issue resolved dvr backbcable break so power not coming find out the issue and rejoin working ok and also hdd error beeeep sound on data available from 2/1/22 25/1/22 | 27-12-2021 11:04:46 | Neeraj Chauhan | all camera cleaning and dvr time date check and dvr function check ppm done. system working OK. |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                                                                                                            |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 24-01-2022 11:51:46                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | one camera issue resolved dvr backbcable break so power not coming find out the issue and rejoin working ok and also hdd error beeeep sound on data available from 2/1/22 25/1/22 |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 27-12-2021 11:04:46                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | all camera cleaning and dvr time date check and dvr function check ppm done. system working OK.                                                                                   |                                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                   |                     |                |                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |