

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK947																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9870207766																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	17-09-2019 02:57:44																						
Vendor Details :																									
Company Name/Client Name :	Locobuzz	Customer's Mobile :	9870207766	Name :	Monal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	laptop issue																								
Complain :	laptop issue																								
Technician Comment :	Call Assigned : Ruchi Madam Comp Name : Locobuzz Work : Rajesh Laptop Automatically shut down Monal : Laptop Outlook mail send receive problem Status : Both issue Resolved 1) Rajesh sir Battery reinstall 2) mail Archive																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Call Assigned : Ruchi Madam Comp Name : Locobuzz Work : Rajesh Laptop Automatically shut down Monal : Laptop Outlook mail send receive problem Status : Both issue Resolved 1) Rajesh sir Battery reinstall 2) mail Archive																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-09-2019 05:08:26</td><td>Dhiraj ManeMane</td><td>Completed</td><td>Call Assigned : Ruchi Madam Comp Name : Locobuzz Work : Rajesh Laptop Automatically shut down Monal : Laptop Outlook mail send receive problem Status : Both issue Resolved 1) Rajesh sir Battery reinstall 2) mail Archive</td><td></td></tr><tr><td>17-09-2019 02:57:49</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>17-09-2019 02:57:45</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-09-2019 05:08:26	Dhiraj ManeMane	Completed	Call Assigned : Ruchi Madam Comp Name : Locobuzz Work : Rajesh Laptop Automatically shut down Monal : Laptop Outlook mail send receive problem Status : Both issue Resolved 1) Rajesh sir Battery reinstall 2) mail Archive		17-09-2019 02:57:49	Dhiraj ManeMane	New		-	17-09-2019 02:57:45	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-11-2019 12:25:15</td><td>GaneshamMudaliar</td><td>Essl Number share to Santosh hr he will codenate</td></tr><tr><td>18-11-2019 06:05:31</td><td>ShubhamBhojne</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	19-11-2019 12:25:15	GaneshamMudaliar	Essl Number share to Santosh hr he will codenate	18-11-2019 06:05:31	ShubhamBhojne												
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