B K Infotech

 $\label{eq:control_control_control} \textbf{Regd. Office}: B \ K \ InfoTech \ Basement \ No \ 003, \ Dattani \ Trade \ Center \ Near \ BMC \ Office \ Chandavarkar \ Road, \ Borivali \ West \ Mumbai - 92 \ Support: | \ \textbf{W}: \ http://www.bkinfotech.in} \ \textbf{E}: \ kalpesh@bkinfotech.in}$

Service Status De	- 11 PYV4 400					
Correct Status Be	etails: BK1406					
Priority:	High					
Created By:	Admin - Kalpesh Jain					
Complaint Mob. No. :	9870207766					
Technician Name :	Dhiraj Mane Mane		Techni	cian Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	20-12-2	2019 10:59:46		
Vendor Details :	-	-	-			
Company Name/Client Name :	Locobuzz	Customer's Mobil	e: 987020)7766	Name :	Monal
Address:						
Mumbai , , , , Ma	harashtra					
AMC Details :	_					
Expiry Date :	01-01-1970 05:30:00		Type:			
Product Name:	Computer					
- I Juddot I dillie .	Computer					
Complain:	main server issue					
	main server issue On site reach : 10:: Room System Statu complete done Use	30 Comp Name : Lo us : 2) Setting chang er Sign By : Monal A uire Lenovo All in on	ge with May paraj 2) Suh	ur Help & Now : nas System slow	system working	fine work
Complain :	main server issue On site reach : 10:: Room System Statu complete done Use	us : 2) Setting changer Sign By : Monal A hire Lenovo All in on	ge with May paraj 2) Suh	ur Help & Now : nas System slow	system working	fine work
Complain : Technician Comment : Complain	main server issue On site reach: 10:: Room System State complete done Use Ram upgrade Requ Desktop - Kalpesh On site reach: 10:: Room System State complete done Use	us : 2) Setting changer Sign By : Monal A hire Lenovo All in on	ge with May paraj 2) Suh e SN - YJ001 cobuzz Worl ge with May paraj 2) Suh	ur Help & Now s has System slow BPW8 A: 6 Monitor Dis has System slow	system working issue work Don-	fine work e but User d Meeting fine work
Complain : Technician Comment : Complain Operator :	main server issue On site reach: 10:: Room System State complete done Use Ram upgrade Requ Desktop - Kalpesh On site reach: 10:: Room System State complete done Use	us: 2) Setting changer Sign By: Monal A hire Lenovo All in on Jain 30 Comp Name: Lous: 2) Setting changer Sign By: Monal A	ge with May paraj 2) Suh e SN - YJ001 cobuzz Worl ge with May paraj 2) Suh	ur Help & Now s as System slow BPW8 x: 6 Monitor Dis ur Help & Now s as System slow BPW8	system working issue work Don-	fine work e but User d Meeting fine work
Complain: Technician Comment: Complain Operator: Remark:	main server issue On site reach: 10:: Room System Statu complete done Use Ram upgrade Requ Desktop - Kalpesh On site reach: 10:: Room System Statu complete done Use Ram upgrade Requ	us: 2) Setting changer Sign By: Monal A hire Lenovo All in on Jain 30 Comp Name: Lo lus: 2) Setting changer Sign By: Monal A hire Lenovo All in on	ge with May paraj 2) Suh ee SN - YJ001 cobuzz Worl ge with May paraj 2) Suh ee SN - YJ001	ur Help & Now stas System slow BPW8 A : 6 Monitor Distur Help & Now stas System slow BPW8 Rea On site reach : 1 Locobuzz Work : issue Board Mee Status : 2) Settin Mayur Help & N	system working issue work Donestee work Donestee work Donestee Splay issue Board system working issue work Donestee 6 Monitor Display sting Room System ag change with fow system for the complete done fonal Aparaj 2) ow issue work dam upgrade	fine work e but User d Meeting fine work e but User
Complain: Technician Comment: Complain Operator: Remark:	main server issue On site reach: 10:: Room System Statucomplete done User Ram upgrade Required Desktop - Kalpesh Consite reach: 10:: Room System Statucomplete done User Ram upgrade Required Date Time 20-12-2019	us: 2) Setting changer Sign By: Monal Anire Lenovo All in on Jain 30 Comp Name: Lous: 2) Setting changer Sign By: Monal Anire Lenovo All in on Technician Name Dhiraj	ge with May paraj 2) Suh ee SN - YJ001 cobuzz Work ge with May paraj 2) Suh ee SN - YJ001	Re: On site reach: 1 Locobuzz Work: issue Board Mee Status: 2) Settir Mayur Help & N working fine won User Sign By: M Suhas System sle Done but User R Require Lenovo	system working issue work Donestee work Donestee work Donestee Splay issue Board system working issue work Donestee 6 Monitor Display sting Room System ag change with fow system for the complete done fonal Aparaj 2) ow issue work dam upgrade	fine work e but User d Meeting fine work e but User

Previous Complain History:

Date Time	Technician Name	Remark
24-12-2019 11:17:51	Manish Dhangar	
17-12-2019 01:19:05	ShubhamBhojne	i balll laptop and adptor given and new laptop given and bill sign