

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1291					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9870207766				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	04-12-2019 12:11:30		
Vendor Details :					
Company Name/Client Name :	Locobuzz	Customer's Mobile :	9870207766	Name :	Monal
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	laptop issue				
Complain :	hang issue				
Technician Comment :	Comp Name : Locobuzz Work : Laptop Hang & Slow +Desktop User Name : Monal Aparaj User Name : 1) Priyanka Maurya Dell Latitude 3480 SN - 7QZYKJ2 2) Debayan Lenovo SN - R90PF841 3) Rakesh Ajabe Dell Latitude SN-3480 this Above three user slow & hang issue resolved 4) Rajesh Mishra Dell Latitude 3470 SN - 7SZCZB2 Hp Laserjet M126 NW Printer Installed 5) Ashwini Bhangane Lenovo All in one SN - 4XFSH32 Slow & Hang issue resolved. User Sign By : Monal Aparaj Work complete done.				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	Comp Name : Locobuzz Work : Laptop Hang & Slow +Desktop User Name : Monal Aparaj User Name : 1) Priyanka Maurya Dell Latitude 3480 SN - 7QZYKJ2 2) Debayan Lenovo SN - R90PF841 3) Rakesh Ajabe Dell Latitude SN-3480 this Above three user slow & hang issue resolved 4) Rajesh Mishra Dell Latitude 3470 SN - 7SZCZB2 Hp Laserjet M126 NW Printer Installed 5) Ashwini Bhangane Lenovo All in one SN - 4XFSH32 Slow & Hang issue resolved. User Sign By : Monal Aparaj Work complete done.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	04-12-2019 06:10:01	Dhiraj ManeMane	Completed	Comp Name : Locobuzz Work : Laptop Hang & Slow +Desktop User Name : Monal Aparaj User Name : 1) Priyanka Maurya Dell Latitude 3480 SN - 7QZYKJ2 2) Debayan Lenovo SN - R90PF841 3) Rakesh Ajabe Dell Latitude SN-3480 this Above three user slow & hang issue resolved 4) Rajesh Mishra Dell Latitude 3470 SN - 7SZCZB2 Hp Laserjet M126 NW Printer Installed 5) Ashwini Bhangane Lenovo All in one SN - 4XFSH32 Slow & Hang issue resolved. User Sign By : Monal Aparaj Work complete done.	
	04-12-2019 12:11:39	Dhiraj ManeMane	New		-
	04-12-2019 12:11:31	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	19-11-2019 12:25:15	GaneshamMudaliar	Essl Number share to Santosh hr he will codenate		
	18-11-2019 06:05:31	ShubhamBhojne			