

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1046																				
Priority :	High																			
Created By :	Admin - Kalpesh Jain																			
Complaint Mob. No. :	9870207766																			
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																
Ticket Type :	Complain	Date & Time :	11-10-2019 04:59:08																	
Vendor Details :																				
Company Name/Client Name :	Locobuzz	Customer's Mobile :	9870207766	Name :	Monal															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	laptop issue																			
Complain :	1 desktop & 1laptop issue																			
Technician Comment :																				
Complain Operator :	Desktop - Kalpesh Jain																			
Remark :																				
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-10-2019 04:59:14</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>11-10-2019 04:59:08</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-10-2019 04:59:14	Mayur Pitale	New		-	11-10-2019 04:59:08	Mayur Pitale	New		-
Date Time	Technician Name	Status	Remark	Sign																
11-10-2019 04:59:14	Mayur Pitale	New		-																
11-10-2019 04:59:08	Mayur Pitale	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-12-2019 10:59:46</td><td>Dhiraj ManeMane</td><td>On site reach : 10:30 Comp Name : Locobuzz Work : 6 Monitor Display issue Board Meeting Room System Status : 2) Setting change with Mayur Help & Now system working fine work complete done User Sign By : Monal Aparaj 2) Suhas System slow issue work Done but User Ram upgrade Require Lenovo All in one SN - YJ00BPW8</td></tr><tr><td>17-12-2019 01:19:05</td><td>ShubhamBhojne</td><td>i balll laptop and adptor given and new laptop given and bill sign</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-12-2019 10:59:46	Dhiraj ManeMane	On site reach : 10:30 Comp Name : Locobuzz Work : 6 Monitor Display issue Board Meeting Room System Status : 2) Setting change with Mayur Help & Now system working fine work complete done User Sign By : Monal Aparaj 2) Suhas System slow issue work Done but User Ram upgrade Require Lenovo All in one SN - YJ00BPW8	17-12-2019 01:19:05	ShubhamBhojne	i balll laptop and adptor given and new laptop given and bill sign						
Date Time	Technician Name	Remark																		
20-12-2019 10:59:46	Dhiraj ManeMane	On site reach : 10:30 Comp Name : Locobuzz Work : 6 Monitor Display issue Board Meeting Room System Status : 2) Setting change with Mayur Help & Now system working fine work complete done User Sign By : Monal Aparaj 2) Suhas System slow issue work Done but User Ram upgrade Require Lenovo All in one SN - YJ00BPW8																		
17-12-2019 01:19:05	ShubhamBhojne	i balll laptop and adptor given and new laptop given and bill sign																		