



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15932					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8767860115				
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153	
Ticket Type :	Complain	Date & Time :	03-10-2025 11:50:56		
Vendor Details :					
Company Name/Client Name :	Atlantic Builders	Customer's Mobile :	8767860115	Name :	Mohan Choudhary
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV-VDP				
Complain :	1) 6 cameas off issue 2) vdp issue flat no 904/1103 3) lobby panel in face add				
Technician Comment :	25/30 person face add 4 camera offline issue resolved done. All floors switch hang. Shop site camera shifting and installation done. 502 outdoor camera ip not found. All floor camera angle setting done.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	25/30 person face add 4 camera offline issue resolved done. All floors switch hang. Shop site camera shifting and installation done. 502 outdoor camera ip not found. All floor camera angle setting done.				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	18-10-2025 02:46:16	PravinJagade	Completed	25/30 person face add 4 camera offline issue resolved done. All floors switch hang. Shop site camera shifting and installation done. 502 outdoor camera ip not found. All floor camera angle setting done.	
	18-10-2025 02:46:15	PravinJagade	Completed	25/30 person face add 4 camera offline issue resolved done. All floors switch hang. Shop site camera shifting and installation done. 502 outdoor camera ip not found. All floor camera angle setting done.	
	18-10-2025 11:46:38	PravinJagade	New		-
	03-10-2025 11:51:18	PravinJagade	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	15-11-2025 11:35:30	TauseephRaza	VDP Out door camera replace install
	27-06-2025 11:58:06	Rahul Mhapralkar	7 nos cameras offline issue resolved, society POE SWITCH faulty need to change next time