







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE14775</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	8767860115																													
<b>Technician Name :</b>	Rahul Mhapralkar		<b>Technician Mobile :</b>	9168762949																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-05-2025 11:11:21																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Atlantic Builders	Customer's Mobile :	8767860115	Name :	Mohan Choudhary																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	VDP																													
<b>Complain :</b>	VDP issue 404/401/402/901/803/804 - From lobby call not connect entrance lobby also not connect																													
<b>Technician Comment :</b>	4th floor poe switch installed and bms room poe switch installed. Now All cameras and vdp working normally.																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	4th floor poe switch installed and bms room poe switch installed. Now All cameras and vdp working normally.																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-05-2025 11:19:08</td><td>Rahul Mhapralkar</td><td>Completed</td><td>4th floor poe switch installed and bms room poe switch installed. Now All cameras and vdp working normally.</td><td></td></tr><tr><td>24-05-2025 10:59:37</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-05-2025 02:10:44</td><td>Rahul Mhapralkar</td><td>Work Pending</td><td>4 floor poe switch issues 404 flat complaint not resolved, all floor poe switch restart vdp calling working normally.</td><td></td></tr><tr><td>21-05-2025 11:11:27</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-05-2025 11:19:08	Rahul Mhapralkar	Completed	4th floor poe switch installed and bms room poe switch installed. Now All cameras and vdp working normally.		24-05-2025 10:59:37	Rahul Mhapralkar	New		-	21-05-2025 02:10:44	Rahul Mhapralkar	Work Pending	4 floor poe switch issues 404 flat complaint not resolved, all floor poe switch restart vdp calling working normally.		21-05-2025 11:11:27	Rahul Mhapralkar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	28-03-2025 10:22:51	Ravi Rajbhar	11 floor nd office room poe switch need to change, 12th floor camera issue resolved,
	24-02-2025 06:42:16	Rahul Mhapralkar	9 to 12 floor intercom issue resolved, floor poe Switches hanging issue.