Vallabh Enterprises

Service Status Details : VE13313					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8767860115				
Technician Name :	Rahul Mhapralkar		**Technician Mobile :**	9168762949	
Ticket Type :	Complain	**Date & Time :**	19-11-2024 12:12:21		
Vendor Details :					
Company Name/Client Name :	Atlantic Builders	Customer's Mobile :	8767860115	Name :	Mohan Choudhary
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	3 cameras offline issue and 1 camera showing no link				
Technician Comment :	5th, 6th floor camera offline issue resolved, repair NVR installed now all Cameras working normally.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	5th, 6th floor camera offline issue resolved, repair NVR installed now all Cameras working normally.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
27-11-2024 12:19:48	Rahul Mhapralkar	Completed	5th, 6th floor camera offline issue resolved, repair NVR installed now all Cameras working normally.	*(signature)*
26-11-2024 11:04:33	Rahul Mhapralkar	New		-
21-11-2024 02:57:54	Rahul Mhapralkar	Work Pending	NVR FAULTY taken for repair, lobby panel firmware update.	*(signature)*
21-11-2024 12:15:52	Rahul Mhapralkar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
15-10-2024 11:22:48	Rahul Mhapralkar	5th floor CCTV camera installed and working normally. 504 outdoor Bell issue resolved.503 flat lock 1001 door bell issue resolved
21-09-2024 01:53:31	SantoshPathak	