







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12989																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	8767860115																													
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																										
Ticket Type :	Complain	Date & Time :	15-10-2024 11:22:48																											
Vendor Details :																														
Company Name/Client Name :	Atlantic Builders	Customer's Mobile :	8767860115	Name :	Mohan Choudhary																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	8 cameras off issue and lobby panel getting on off issue																													
Technician Comment :	5th floor CCTV camera installed and working normally. 504 outdoor Bell issue resolved.503 flat lock 1001 door bell issue resolved																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	5th floor CCTV camera installed and working normally. 504 outdoor Bell issue resolved.503 flat lock 1001 door bell issue resolved																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-11-2024 12:00:22</td><td>Rahul Mhapralkar</td><td>Completed</td><td>5th floor CCTV camera installed and working normally. 504 outdoor Bell issue resolved.503 flat lock 1001 door bell issue resolved</td><td></td></tr><tr><td>05-11-2024 10:45:09</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2024 02:44:30</td><td>Rahul Mhapralkar</td><td>Work Pending</td><td>Lobby pannal and lock proper working 5th floor 1 camera faulty power issue all camera proper working 8th floor to 12 floor lobby to flat calling feild issue resolved done all flat proper calling working</td><td></td></tr><tr><td>17-10-2024 10:30:04</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-11-2024 12:00:22	Rahul Mhapralkar	Completed	5th floor CCTV camera installed and working normally. 504 outdoor Bell issue resolved.503 flat lock 1001 door bell issue resolved		05-11-2024 10:45:09	Rahul Mhapralkar	New		-	17-10-2024 02:44:30	Rahul Mhapralkar	Work Pending	Lobby pannal and lock proper working 5th floor 1 camera faulty power issue all camera proper working 8th floor to 12 floor lobby to flat calling feild issue resolved done all flat proper calling working		17-10-2024 10:30:04	Rahul Mhapralkar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	21-09-2024 01:53:31	SantoshPathak	
	11-09-2024 11:56:39	Rahul Mhapralkar	6 Cameras off issue resolved, ground floor switch issue change switch and working normally.1202 vdp complaint resolved. Intercom issue resolved.