




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE12683 | | | | | | | | | | | | | | | | | | | | |
|---|---|----------------------------|--|---|-----------------|-----------|-----------------|--------|---------------------|------|------------------------|---------------------|-----------|--|---|------------------------|------------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 8767860115 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Rahul Mhapralkar | | Technician Mobile : | 9168762949 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 11-09-2024 11:56:39 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Atlantic Builders | Customer's Mobile : | 8767860115 | Name : | Mohan Choudhary | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 6 camera and intercom off issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 6 Cameras off issue resolved, ground floor switch issue change switch and working normally.1202 vdp complaint resolved. Intercom issue resolved. | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | 6 Cameras off issue resolved, ground floor switch issue change switch and working normally.1202 vdp complaint resolved. Intercom issue resolved. | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-09-2024 12:02:08</td><td>Rahul Mhapralkar</td><td>Completed</td><td>6 Cameras off issue resolved, ground floor switch issue change switch and working normally.1202 vdp complaint resolved. Intercom issue resolved.</td><td></td></tr><tr><td>12-09-2024 10:30:30</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 12-09-2024 12:02:08 | Rahul Mhapralkar | Completed | 6 Cameras off issue resolved, ground floor switch issue change switch and working normally.1202 vdp complaint resolved. Intercom issue resolved. |  | 12-09-2024 10:30:30 | Rahul Mhapralkar | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | |
| 12-09-2024 12:02:08 | Rahul Mhapralkar | Completed | 6 Cameras off issue resolved, ground floor switch issue change switch and working normally.1202 vdp complaint resolved. Intercom issue resolved. |  | | | | | | | | | | | | | | | | |
| 12-09-2024 10:30:30 | Rahul Mhapralkar | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-09-2024 01:53:31</td><td></td><td></td></tr><tr><td>28-08-2024 12:47:24</td><td></td><td></td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 21-09-2024 01:53:31 | | | 28-08-2024 12:47:24 | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | |
| 21-09-2024 01:53:31 | | | | | | | | | | | | | | | | | | | | |
| 28-08-2024 12:47:24 | | | | | | | | | | | | | | | | | | | | |