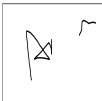
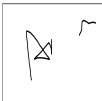
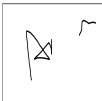


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE493</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|----------------|--------------------------------------------------------------------------------------|---------------------|-----------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9820177597                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Name :</b>              | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                          | <b>Technician Mobile :</b>                                 | 8080922983                                                                            |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Ticket Type :</b>                  | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                 | 10-10-2019 03:18:58                                        |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Company Name/Client Name :            | MJ Jewellers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                                                      | 9820177597                                                 | Name :                                                                                | Mj Jewellers |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Mumbai , , , 400067 , Maharashtra     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Expiry Date :                         | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                          | Type :                                                     |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Product Name :</b>                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain :</b>                     | 2 cameras getting restart automatically                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Comment :</b>           | both camera BNC pin conected proper now working condition.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Remark :</b>                       | both camera BNC pin conected proper now working condition.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                          |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-10-2019 05:38:21</td><td>AnilYadav</td><td>Completed</td><td>both camera BNC pin conected proper now working condition.</td><td></td></tr><tr><td>10-10-2019 04:27:42</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>10-10-2019 03:18:58</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                          |                                                            |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign           | 10-10-2019 05:38:21                                                                  | AnilYadav           | Completed       | both camera BNC pin conected proper now working condition.                               |  | 10-10-2019 04:27:42 | AnilYadav | New |  | - | 10-10-2019 03:18:58 | AnilYadav | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                   | Remark                                                     | Sign                                                                                  |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 10-10-2019 05:38:21                   | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                | both camera BNC pin conected proper now working condition. |  |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 10-10-2019 04:27:42                   | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                      |                                                            | -                                                                                     |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 10-10-2019 03:18:58                   | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                      |                                                            | -                                                                                     |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-07-2023 04:30:22</td><td>Atique Salmani</td><td>Hdmi extender 120 metr installation done working ok and also date n time working ok.</td></tr><tr><td>12-02-2020 01:54:02</td><td>Siddhesh Chavan</td><td>1 camera video issue soved and new vja to av connvate install all 2 tv camera viewing ok</td></tr></tbody></table>                                                                                                                            |                                                                                          |                                                            |                                                                                       |              | Date Time | Technician Name | Remark | 12-07-2023 04:30:22 | Atique Salmani | Hdmi extender 120 metr installation done working ok and also date n time working ok. | 12-02-2020 01:54:02 | Siddhesh Chavan | 1 camera video issue soved and new vja to av connvate install all 2 tv camera viewing ok |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                   |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 12-07-2023 04:30:22                   | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Hdmi extender 120 metr installation done working ok and also date n time working ok.     |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 12-02-2020 01:54:02                   | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 1 camera video issue soved and new vja to av connvate install all 2 tv camera viewing ok |                                                            |                                                                                       |              |           |                 |        |                     |                |                                                                                      |                     |                 |                                                                                          |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |