Vallabh Enterprises

Service Status Details : VE9836					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9004047839				
Technician Name :	Ravi Rajbhar		**Technician Mobile :**	8080922965	
Ticket Type :	Complain	**Date & Time :**	16-10-2023 01:52:17		
Vendor Details :					
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	boundary 1 camera not working and Gate TV mouse not working				
Technician Comment :	one boundary camera issue resolved and ok working done and nvr 1 mouse issue need to change temporary install new mouse our side ground and p1 em lock issue allament done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	one boundary camera issue resolved and ok working done and nvr 1 mouse issue need to change temporary install new mouse our side ground and p1 em lock issue allament done				

Status History :

Date Time	Technician Name	Status	Remark	Sign
17-10-2023 02:41:26	Ravi Rajbhar	Completed	one boundary camera issue resolved and ok working done and nvr 1 mouse issue need to change temporary install new mouse our side ground and p1 em lock issue allament done	
17-10-2023 10:46:41	Ravi Rajbhar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
07-10-2023 11:19:04	Ravi Rajbhar	p2 one camera no link issue again and again resolved but camera Under observation
05-10-2023 02:40:34	Ravi Rajbhar	boundary camera no video issue resolved and ok working done only poe switch side reconnected and lobby tv viewing issue resolved HDMI EXTENDER 60 METER INSTALL AND FAULTY TAKE TO OFFICE