







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9755</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9004047839																													
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	07-10-2023 11:19:04																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Anmol Prestige HSG	<b>Customer's Mobile :</b>	9004047839	<b>Name :</b>	Mishra																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	21-07-2021 12:00:00		<b>Type :</b>	Non-Comprehensive																										
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	boundary cameras again again off issue need to solve																													
<b>Technician Comment :</b>	p2 one camera no link issue again and again resolved but camera Under observation																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	p2 one camera no link issue again and again resolved but camera Under observation																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-10-2023 04:21:45</td><td>Ravi Rajbhar</td><td>Completed</td><td>p2 one camera no link issue again and again resolved but camera Under observation</td><td></td></tr><tr><td>12-10-2023 12:28:05</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-10-2023 07:13:04</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>boundary nvr and 13 camera firmware update and one camera no link issue again and again</td><td></td></tr><tr><td>10-10-2023 11:42:40</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-10-2023 04:21:45	Ravi Rajbhar	Completed	p2 one camera no link issue again and again resolved but camera Under observation		12-10-2023 12:28:05	Ravi Rajbhar	New		-	10-10-2023 07:13:04	Ravi Rajbhar	Work Pending	boundary nvr and 13 camera firmware update and one camera no link issue again and again		10-10-2023 11:42:40	Ravi Rajbhar	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	05-10-2023 02:40:34	Ravi Rajbhar	boundary camera no video issue resolved and ok working done only poe switch side reconnected and lobby tv viewing issue resolved HDMI EXTENDER 60 METER INSTALL AND FAULTY TAKE TO OFFICE
	03-10-2023 10:33:39	Siddhesh Chavan	d8 camera cable disconnect and reconct cable and camera issue resoved because Poe side data not blink and lobby TV issue resoved and recapping and view working OK