## Vallabh Enterprises

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Service Status Details : VE9737 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9004047839 **No. : Technician** Ravi Rajbhar **Technician Mobile** 8080922965 Name : Complain 05-10-2023 02:40:34 **Ticket Type :** Date & Time : **Vendor Details :** Anmol Prestige Customer's Mobile 9004047839 Company Name : Mishra Name/Client HSG Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 21-07-2021 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** CCTV D4 boundary camera off issue and lobby TV again and again off issue **Complain**: boundary camera no video issue resolved and ok working done only poe switch side reconnected **Technician** and lobby tv viewing issue resolved HDMI EXTENDER 60 METER INSTALL AND FAULTY TAKE **Comment**: TO OFFICE Complain Desktop - Apurva Vajaria **Operator** : boundary camera no video issue resolved and ok working done only poe switch side reconnected **Remark** : and lobby tv viewing issue resolved HDMI EXTENDER 60 METER INSTALL AND FAULTY TAKE TO OFFICE **Status History :** Technician **Date Time** Status Sign Remark Name 06-10-2023 Ravi Rajbhar Completed boundary camera no video issue 01:14:33 resolved and ok working done only MA poe switch side reconnected and lobby tv viewing issue resolved HDMI EXTENDER 60 METER INSTALL AND FAULTY TAKE TO OFFICE 06-10-2023 Ravi Rajbhar New 10:02:53 Previous **Technician Name Date Time** Remark Complain 07-10-2023 11:19:04 p2 one camera no link issue again and again resolved but History : Ravi Rajbhar camera Under observation 03-10-2023 10:33:39 Siddhesh Chavan  $d8\ camera\ cable\ disconnect\ and\ reconct\ cable\ and\ camera$ issue resoved because Poe side data not blink and lobby TV issue resoved and recapping and view working OK