




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE9696 | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--|---|--------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|--------------|---|---|---------------------|-----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9004047839 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Siddhesh Chavan | | Technician Mobile : | 8080922985 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 03-10-2023 10:33:39 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Anmol Prestige HSG | Customer's Mobile : | 9004047839 | Name : | Mishra | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 21-07-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | D8 boundary 1 camera offline issue and lobby tv on off issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | d8 camera cable disconnect and reconct cable and camera issue resoved because Poe side data not blink and lobby TV issue resoved and recapping and view working OK | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | d8 camera cable disconnect and reconct cable and camera issue resoved because Poe side data not blink and lobby TV issue resoved and recapping and view working OK | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-10-2023 01:39:41</td><td>Siddhesh Chavan</td><td>Completed</td><td>d8 camera cable disconnect and reconct cable and camera issue resoved because Poe side data not blink and lobby TV issue resoved and recapping and view working OK</td><td></td></tr><tr><td>03-10-2023 11:53:40</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 03-10-2023 01:39:41 | Siddhesh Chavan | Completed | d8 camera cable disconnect and reconct cable and camera issue resoved because Poe side data not blink and lobby TV issue resoved and recapping and view working OK |  | 03-10-2023 11:53:40 | Siddhesh Chavan | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-10-2023 11:19:04</td><td>Ravi Rajbhar</td><td>p2 one camera no link issue again and again resolved but camera Under observation</td></tr><tr><td>05-10-2023 02:40:34</td><td>Ravi Rajbhar</td><td>boundary camera no video issue resolved and ok working done only poe switch side reconnected and lobby tv viewing issue resolved HDMI EXTENDER 60 METER INSTALL AND FAULTY TAKE TO OFFICE</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 07-10-2023 11:19:04 | Ravi Rajbhar | p2 one camera no link issue again and again resolved but camera Under observation | 05-10-2023 02:40:34 | Ravi Rajbhar | boundary camera no video issue resolved and ok working done only poe switch side reconnected and lobby tv viewing issue resolved HDMI EXTENDER 60 METER INSTALL AND FAULTY TAKE TO OFFICE | | | | | | |
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