




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9258																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9004047839																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	Complain	Date & Time :	22-08-2023 02:02:49																	
Vendor Details :																				
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	One of the boundary cameras is off and one TV is getting on off issue																			
Technician Comment :	lobby tv camera not showing issue relolved and ok working done nvr side lobby tv trashmeter adaptor not connected then connected and ok working done and one camera baundry side no video issue resloevd poe side disconnected and connecated																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	lobby tv camera not showing issue relolved and ok working done nvr side lobby tv trashmeter adaptor not connected then connected and ok working done and one camera baundry side no video issue resloevd poe side disconnected and connecated																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-08-2023 05:53:31</td><td>Ravi Rajbhar</td><td>Completed</td><td>lobby tv camera not showing issue relolved and ok working done nvr side lobby tv trashmeter adaptor not connected then connected and ok working done and one camera baundry side no video issue resloevd poe side disconnected and connecated</td><td></td></tr><tr><td>23-08-2023 11:35:53</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-08-2023 05:53:31	Ravi Rajbhar	Completed	lobby tv camera not showing issue relolved and ok working done nvr side lobby tv trashmeter adaptor not connected then connected and ok working done and one camera baundry side no video issue resloevd poe side disconnected and connecated		23-08-2023 11:35:53	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	31-08-2023 10:23:50	Ravi Rajbhar	3 boundry camera no video issue relsoved and ok working done camera side connector change two camera and lobby tv viewing issue also relsoved
	26-08-2023 10:45:41	Sonu Kumar	Baundry1 camera off issue resolved and security cabin camera off issue resolved and TV mouse not working issue resolved working ok