




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8791 | | | | | | | | | | | | | | | | | | | | |
|--|--|--|---|---|--------|-----------|-----------------|--------|---------------------|----------------|--|---------------------|--------------|---|---|---------------------|-----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9004047839 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Siddhesh Chavan | | Technician Mobile : | 8080922985 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 10-07-2023 03:06:47 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Anmol Prestige HSG | Customer's Mobile : | 9004047839 | Name : | Mishra | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 21-07-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | Cameras need to swipe and boundary 2 cameras off issue and lobby tv not working | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | society office camera swipe to main gate above security up side camera and nvr side audio off done and society office camera recoding delete apurval by Mishra sir and lobby TV issue resoved ane all camera working OK | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
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| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-07-2023 04:20:51</td><td>Siddhesh Chavan</td><td>Completed</td><td>society office camera swipe to main gate above security up side camera and nvr side audio off done and society office camera recoding delete apurval by Mishra sir and lobby TV issue resoved ane all camera working OK</td><td></td></tr><tr><td>10-07-2023 03:07:18</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 10-07-2023 04:20:51 | Siddhesh Chavan | Completed | society office camera swipe to main gate above security up side camera and nvr side audio off done and society office camera recoding delete apurval by Mishra sir and lobby TV issue resoved ane all camera working OK |  | 10-07-2023 03:07:18 | Siddhesh Chavan | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-08-2023 10:23:20</td><td>Atique Salmani</td><td>Tv nmbr 2 hdmi extender adaptor faulty so changed new adaptor working ok And 4/5 cameras of due to rack extension socet faulty so use another board working ok lobby tv from bms recrimping working ok .</td></tr><tr><td>05-08-2023 02:08:47</td><td>Ravi Rajbhar</td><td>boundry side one camera no video issue resloved and ok working done camera side recrimping then ok working lobby tv viewing Issue resloved</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 08-08-2023 10:23:20 | Atique Salmani | Tv nmbr 2 hdmi extender adaptor faulty so changed new adaptor working ok And 4/5 cameras of due to rack extension socet faulty so use another board working ok lobby tv from bms recrimping working ok . | 05-08-2023 02:08:47 | Ravi Rajbhar | boundry side one camera no video issue resloved and ok working done camera side recrimping then ok working lobby tv viewing Issue resloved | | | | | | |
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