

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8730					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9004047839				
Technician Name :	Munna Gupta		Technician Mobile :	8080922982	
Ticket Type :	Complain	Date & Time :	03-07-2023 12:06:44		
Vendor Details :					
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	1)Security cabin mouse not working 2)Boundary camera off issue 3)Lobby tv not working 4)Lock setting issue				
Technician Comment :	I visit in Anmol parestige 4 complain. Biometric door lock sahi se band nahin ho raha tha FIR lock patti ka alignment Kiya jiske Karan vah sahi se band hone Laga. Mouse ka koi complaint nahin tha. Additional complain 18 camera offline tha FIR Maine check kiya to rack ke andar ka spy guard kharab ho gaya tha. New spy garden install Kiya. 1 8 prot poe Switch mein problem tha. One poe switch replace Kiya. Lobby ka TV sahi se chal raha tha koi complaint nahin tha. CCTV and biometric system working properly.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	I visit in Anmol parestige 4 complain. Biometric door lock sahi se band nahin ho raha tha FIR lock patti ka alignment Kiya jiske Karan vah sahi se band hone Laga. Mouse ka koi complaint nahin tha. Additional complain 18 camera offline tha FIR Maine check kiya to rack ke andar ka spy guard kharab ho gaya tha. New spy garden install Kiya. 1 8 prot poe Switch mein problem tha. One poe switch replace Kiya. Lobby ka TV sahi se chal raha tha koi complaint nahin tha. CCTV and biometric system working properly.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	03-07-2023 07:48:55	Munna Gupta	Completed	I visit in Anmol prestige 4 complain. Biometric door lock sahi se band nahin ho raha tha FIR lock patti ka alignment Kiya jiske Karan vah sahi se band hone Laga. Mouse ka koi complaint nahin tha. Additional complain 18 camera offline tha FIR Maine check kiya to rack ke andar ka spy guard kharab ho gaya tha. New spy garden install Kiya. 1 8 prot poe Switch mein problem tha. One poe switch replace Kiya. Lobby ka TV sahi se chal raha tha koi complaint nahin tha. CCTV and biometric system working properly.	
	03-07-2023 07:48:52	Munna Gupta	Completed	I visit in Anmol prestige 4 complain. Biometric door lock sahi se band nahin ho raha tha FIR lock patti ka alignment Kiya jiske Karan vah sahi se band hone Laga. Mouse ka koi complaint nahin tha. Additional complain 18 camera offline tha FIR Maine check kiya to rack ke andar ka spy guard kharab ho gaya tha. New spy garden install Kiya. 1 8 prot poe Switch mein problem tha. One poe switch replace Kiya. Lobby ka TV sahi se chal raha tha koi complaint nahin tha. CCTV and biometric system working properly.	
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	03-07-2023 12:06:53	Munna Gupta	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	08-08-2023 10:23:20	Atique Salmani	Tv nmbr 2 hdmi extender adaptor faulty so changed new adaptor working ok And 4/5 cameras of due to rack extension socet faulty so use another board working ok lobby tv from bms recrimping working ok .		
	05-08-2023 02:08:47	Ravi Rajbhar	boundry side one camera no video issue resloved and ok working done camera side recrimping then ok working lobby tv viewing Issue resloved		