




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8547																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9004047839																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	New Installation	Date & Time :	12-06-2023 10:22:05																						
Vendor Details :																									
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Access																								
Complain :	em lock new installation location garden gate																								
Technician Comment :	Garden side em lock Installation done But in bio matric keypad not working device key pad issue . with angel settings and p2 camera reinstalled working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Garden side em lock Installation done But in bio matric keypad not working device key pad issue . with angel settings and p2 camera reinstalled working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-06-2023 05:27:37</td><td>Atique Salmani</td><td>Completed</td><td>Garden side em lock Installation done But in bio matric keypad not working device key pad issue . with angel settings and p2 camera reinstalled working ok.</td><td></td></tr><tr><td>13-06-2023 10:45:44</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>12-06-2023 10:22:13</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-06-2023 05:27:37	Atique Salmani	Completed	Garden side em lock Installation done But in bio matric keypad not working device key pad issue . with angel settings and p2 camera reinstalled working ok.		13-06-2023 10:45:44	Atique Salmani	New		-	12-06-2023 10:22:13	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-06-2023 10:46:46</td><td>Atique Salmani</td><td>One camera issue resolved and renaming security camera cabin and working ok. Also lobby monitor issue resolved but extender need to take for observation bec it's again n again issue .</td></tr><tr><td>15-06-2023 10:40:45</td><td>Siddhesh Chavan</td><td>lobby TV working OK and lock mcp issue resolved and lock working OK</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-06-2023 10:46:46	Atique Salmani	One camera issue resolved and renaming security camera cabin and working ok. Also lobby monitor issue resolved but extender need to take for observation bec it's again n again issue .	15-06-2023 10:40:45	Siddhesh Chavan	lobby TV working OK and lock mcp issue resolved and lock working OK											
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