




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8538																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9004047839																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	09-06-2023 05:09:53																	
Vendor Details :																				
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	Main Gate camera offline issue																			
Technician Comment :	Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-06-2023 06:29:06</td><td>Atique Salmani</td><td>Completed</td><td>Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved.</td><td></td></tr><tr><td>09-06-2023 05:10:00</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-06-2023 06:29:06	Atique Salmani	Completed	Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved.		09-06-2023 05:10:00	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-06-2023 10:47:05</td><td>Atique Salmani</td><td>One D4 camera issue resolved recrimping from camera end and working ok and on under observation.</td></tr><tr><td>07-06-2023 10:18:47</td><td>Ravi Rajbhar</td><td>3 camera no video issue resolved p1 camera/p2 camera/ gym camera all ok working done and poe switch side two camera rj 45 conntor change</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-06-2023 10:47:05	Atique Salmani	One D4 camera issue resolved recrimping from camera end and working ok and on under observation.	07-06-2023 10:18:47	Ravi Rajbhar	3 camera no video issue resolved p1 camera/p2 camera/ gym camera all ok working done and poe switch side two camera rj 45 conntor change						
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