




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8528</b> |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
|--|---|---|--|---|--------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|--------------|---|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9004047839  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani  |   | <b>Technician Mobile :</b>   | 8080922984  |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>  | 09-06-2023 10:47:05  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Anmol Prestige HSG  | <b>Customer's Mobile :</b>  | 9004047839   | <b>Name :</b>   | Mishra |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Address :</b>                       |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 21-07-2021 12:00:00   |   | <b>Type :</b>  | Non-Comprehensive   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Complain :</b>                      | boundary camera offline issue   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | One D4 camera issue resolved recrimping from camera end and working ok and on under observation.  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Remark :</b>                        | One D4 camera issue resolved recrimping from camera end and working ok and on under observation.  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-06-2023 11:07:32</td><td>Atique Salmani</td><td>Completed</td><td>One D4 camera issue resolved recrimping from camera end and working ok and on under observation.</td><td></td></tr><tr><td>09-06-2023 10:47:40</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>       |   |  |   |        | Date Time | Technician Name | Status | Remark              | Sign           | 09-06-2023 11:07:32   | Atique Salmani      | Completed    | One D4 camera issue resolved recrimping from camera end and working ok and on under observation.  |  | 09-06-2023 10:47:40 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name   | Status  | Remark   | Sign  |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| 09-06-2023 11:07:32                    | Atique Salmani  | Completed   | One D4 camera issue resolved recrimping from camera end and working ok and on under observation. |  |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| 09-06-2023 10:47:40                    | Atique Salmani  | New   |  | -   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-06-2023 05:09:53</td><td>Atique Salmani</td><td>Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved.</td></tr><tr><td>07-06-2023 10:18:47</td><td>Ravi Rajbhar</td><td>3 camera no video issue resolved p1 camera/p2 camera/ gym camera all ok working done and poe switch side two camera rj 45 connntor change</td></tr></tbody></table> |   |  |   |        | Date Time | Technician Name | Remark | 09-06-2023 05:09:53 | Atique Salmani | Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved. | 07-06-2023 10:18:47 | Ravi Rajbhar | 3 camera no video issue resolved p1 camera/p2 camera/ gym camera all ok working done and poe switch side two camera rj 45 connntor change |   |                     |                |     |  |   |
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