




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8510																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9004047839																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	07-06-2023 10:18:47																						
Vendor Details :																									
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	"28 sky club 1 camera not working P1 attendance device site camera not working P2 attendance device site camera not working"																								
Technician Comment :	3 camera no video issue resolved p1 camera/p2 camera/ gym camera all ok working done and poe switch side two camera rj 45 conntor change																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	3 camera no video issue resolved p1 camera/p2 camera/ gym camera all ok working done and poe switch side two camera rj 45 conntor change																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-06-2023 05:44:25</td><td>Ravi Rajbhar</td><td>Completed</td><td>3 camera no video issue resolved p1 camera/p2 camera/ gym camera all ok working done and poe switch side two camera rj 45 conntor change</td><td></td></tr><tr><td>07-06-2023 03:22:23</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>07-06-2023 10:19:20</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-06-2023 05:44:25	Ravi Rajbhar	Completed	3 camera no video issue resolved p1 camera/p2 camera/ gym camera all ok working done and poe switch side two camera rj 45 conntor change		07-06-2023 03:22:23	Ravi Rajbhar	New		-	07-06-2023 10:19:20	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-06-2023 05:09:53</td><td>Atique Salmani</td><td>Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved.</td></tr><tr><td>09-06-2023 10:47:05</td><td>Atique Salmani</td><td>One D4 camera issue resolved recrimping from camera end and working ok and on under observation.</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-06-2023 05:09:53	Atique Salmani	Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved.	09-06-2023 10:47:05	Atique Salmani	One D4 camera issue resolved recrimping from camera end and working ok and on under observation.											
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