




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8461</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9004047839																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	31-05-2023 12:48:04																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	main gate camera again off issue																			
<b>Technician Comment :</b>	Main gate garden site camera 30/5/23 off from 15:24and on 16:01 check in playback so we chekd the cable from cctv oprating room to camera end cable 8 pair ok also new crimping from camera end now it's on under observation if off then camera need to be collect for service centre or firmware need to update .																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Main gate garden site camera 30/5/23 off from 15:24and on 16:01 check in playback so we chekd the cable from cctv oprating room to camera end cable 8 pair ok also new crimping from camera end now it's on under observation if off then camera need to be collect for service centre or firmware need to update .																			
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Previous Complain History :			
	Date Time	Technician Name	Remark
	09-06-2023 05:09:53	Atique Salmani	Already working ok before visit but check n swap Poe switch port camera working ok And also lobby monitor viewing issue resolved.
	09-06-2023 10:47:05	Atique Salmani	One D4 camera issue resolved recrimping from camera end and working ok and on under observation.