## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	tails: VE8399					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	9004047839					
Technician Name :	Atique Salmani		Technici	ian Mobile 8080922984		
Ticket Type :	Complain	Date & Time:	22-05-20	2-05-2023 12:49:56		
Vendor Details :			•			
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047	839	Name :	Mishra
Address:						
Mumbai , , , , Mal	narashtra					
AMC Details:	_		_		_	
Expiry Date :	21-07-2021 12:00	:00	Type:		Non-Comprehensive	
Product Name:	CCTV					
Complain:	Ground lobby tv not working and biometric data need to transfer in other biometric					
Technician Comment :	Lobby monitor issue resolved And from p2 biomatric device data download and p1 ground floor data upload p1 grnd user id 3107 Password 3107 name vallabh Also Ajay and vinod ji admin in all device Working ok.					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	Lobby monitor issue resolved And from p2 biomatric device data download and p1 ground floor data upload p1 grnd user id 3107 Password 3107 name vallabh Also Ajay and vinod ji admin in all device Working ok.					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	22-05-2023 04:56:08	Atique Salmani	Completed	Lobby monitor issue resolved And from p2 biomatric device data download and p1 ground floor data upload p1 grnd user id 3107 Password 3107 name vallabh Also Ajay and vinod ji admin in all device Working ok.		7
	22-05-2023 12:50:04	Atique Salmani	New			-
Previous Complain	Date Time	Technician Name		Remark		
History:	13-05-2023 04:15:2	2 Prashant Nikalje				
	09-05-2023 10:36:5	1 Prashant Nikalje		prashant old visited site 3 camera issued resolved d7 192.168.1.91 d23 192.168.1.62 d14 192.168.1.78		