




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7631</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9004047839																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-02-2023 10:27:06																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	2 cameras of side boundary are closed at night																			
<b>Technician Comment :</b>	Boundary two camera no video issue resolved and ok working done but one camera under observation camera ip 192.168.1.87																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Boundary two camera no video issue resolved and ok working done but one camera under observation camera ip 192.168.1.87																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-02-2023 11:29:44</td><td>Ravi Rajbhar</td><td>Completed</td><td>Boundary two camera no video issue resolved and ok working done but one camera under observation camera ip 192.168.1.87</td><td></td></tr><tr><td>15-02-2023 10:27:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-02-2023 11:29:44	Ravi Rajbhar	Completed	Boundary two camera no video issue resolved and ok working done but one camera under observation camera ip 192.168.1.87		15-02-2023 10:27:21	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-02-2023 11:13:19</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>11-02-2023 04:40:06</td><td>Ravi Rajbhar</td><td>Lobby cctv camera viewing issue resolved check Lobby site extender adapter faulty Faulty adapter hondover vinod sir change adapter then ok working done lobby tv viewing ok Adapter install to client on store BMS room available Confirm to vinod sir</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-02-2023 11:13:19	Ravi Rajbhar		11-02-2023 04:40:06	Ravi Rajbhar	Lobby cctv camera viewing issue resolved check Lobby site extender adapter faulty Faulty adapter hondover vinod sir change adapter then ok working done lobby tv viewing ok Adapter install to client on store BMS room available Confirm to vinod sir						
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