

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE7408 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------------|--------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------|---------------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|------------------|-----|--|---|
| Priority :                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Created By :                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Complaint Mob. No. :            | 9004047839                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Technician Name :               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                             | Technician Mobile : | 9664609225        |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Ticket Type :                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Date & Time :                                                                                                                                               | 18-01-2023 03:33:06 |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Vendor Details :                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Company Name/Client Name :      | Anmol Prestige HSG                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                                                                                                                                         | 9004047839          | Name :            | Mishra |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Address :                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| AMC Details :                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Expiry Date :                   | 21-07-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                             | Type :              | Non-Comprehensive |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Product Name :                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Complain :                      | 2 TV no signal issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Technician Comment :            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Complain Operator :             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Remark :                        | security cabin 1 TV and lobby 1 TV off (no signal) issued reconnect cat 6 cable and restart the extender                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                             |                     |                   |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Status History :                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-02-2023 11:58:24</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>18-01-2023 03:36:16</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                       |                                                                                                                                                             |                     |                   |        | Date Time | Technician Name | Status | Remark              | Sign            | 01-02-2023 11:58:24                                                                                                        | Prashant Nikalje    | Completed        |                                                                                                                                                             | - | 18-01-2023 03:36:16 | Prashant Nikalje | New |  | - |
| Date Time                       | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                                                                                      | Remark              | Sign              |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| 01-02-2023 11:58:24             | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                                   |                     | -                 |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| 18-01-2023 03:36:16             | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                         |                     | -                 |        |           |                 |        |                     |                 |                                                                                                                            |                     |                  |                                                                                                                                                             |   |                     |                  |     |  |   |
| Previous Complain History :     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-02-2023 01:41:30</td><td>Siddhesh Chavan</td><td>club House camera no video issue resolved switch side camera contion disconnect and reconnect camera and camera working ok</td></tr><tr><td>27-01-2023 01:39:43</td><td>Prashant Nikalje</td><td>prashant visited ste 27.01.2022 2 camera off issued resolved reconnected rj45 connector auto switch camera setting off 1 camera p1 lobby angle setting done</td></tr></tbody></table> |                                                                                                                                                             |                     |                   |        | Date Time | Technician Name | Remark | 01-02-2023 01:41:30 | Siddhesh Chavan | club House camera no video issue resolved switch side camera contion disconnect and reconnect camera and camera working ok | 27-01-2023 01:39:43 | Prashant Nikalje | prashant visited ste 27.01.2022 2 camera off issued resolved reconnected rj45 connector auto switch camera setting off 1 camera p1 lobby angle setting done |   |                     |                  |     |  |   |
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