

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4892</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9004047839                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            | <b>Technician Mobile :</b>                                                                    | 8080922984                                                                            |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>   | 28-02-2022 10:57:14                                                                           |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Anmol Prestige HSG                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b> | 9004047839                                                                                    | <b>Name :</b>                                                                         | Mishra |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 21-07-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            | <b>Type :</b>                                                                                 | Non-Comprehensive                                                                     |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | one dVR issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | changed hdmi to av new converter and working ok boathe dvr boath monitor working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | changed hdmi to av new converter and working ok boathe dvr boath monitor working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                               |                                                                                       |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-03-2022 01:10:32</td><td>Atique Salmani</td><td>Completed</td><td>changed hdmi to av new converter and working ok boathe dvr boath monitor working ok.</td><td></td></tr><tr><td>05-03-2022 10:24:21</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2022 10:11:50</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2022 12:57:39</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>checked hdmi to av convrter issue we by swap another hdmi to av so need to changed converter.</td><td></td></tr><tr><td>28-02-2022 10:57:30</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2022 10:57:14</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                                               |                                                                                       |        | Date Time | Technician Name | Status | Remark | Sign | 05-03-2022 01:10:32 | Atique Salmani | Completed | changed hdmi to av new converter and working ok boathe dvr boath monitor working ok. |  | 05-03-2022 10:24:21 | Atique Salmani | New |  | - | 05-03-2022 10:11:50 | Atique Salmani | New |  | - | 28-02-2022 12:57:39 | Atique Salmani | Awaiting Spares | checked hdmi to av convrter issue we by swap another hdmi to av so need to changed converter. |  | 28-02-2022 10:57:30 | Atique Salmani | New |  | - | 28-02-2022 10:57:14 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                     | Remark                                                                                        | Sign                                                                                  |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-03-2022 01:10:32                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                  | changed hdmi to av new converter and working ok boathe dvr boath monitor working ok.          |  |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-03-2022 10:24:21                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                        |                                                                                               | -                                                                                     |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-03-2022 10:11:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                        |                                                                                               | -                                                                                     |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-02-2022 12:57:39                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Awaiting Spares            | checked hdmi to av convrter issue we by swap another hdmi to av so need to changed converter. |  |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-02-2022 10:57:30                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                        |                                                                                               | -                                                                                     |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-02-2022 10:57:14                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                        |                                                                                               | -                                                                                     |        |           |                 |        |        |      |                     |                |           |                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |

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|-----------------------------------|---------------------|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Previous<br>Complain<br>History : |                     |                 |                                                                                                                                                                        |
|                                   | Date Time           | Technician Name | Remark                                                                                                                                                                 |
|                                   | 18-02-2022 04:40:12 | Ravi Rajbhar    | main gate TV viewing issue resolved and ok working done and parking one camera blur issue resolved                                                                     |
|                                   | 14-02-2022 04:45:47 | Ravi Rajbhar    | one bullatt camera stand by install gruond floor parking side and one power supply install stand by to camera canfrm to Apurva sir old camera remove and return office |