





# Vallabh Enterprises

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**Support :** | **W :** www.vallabhenterprises.com  
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<b>Service Status Details : VE3628</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9004047839				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	13-08-2021 11:02:29		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Anmol Prestige HSG	<b>Customer's Mobile :</b>	9004047839	<b>Name :</b>	Mishra
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	21-07-2021 12:00:00		<b>Type :</b>	Non-Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	lift dvr need to check & main gate DVR need to check & see recording				
<b>Technician Comment :</b>	2 camera issue resolved one garden supply sobgive from another suply which one use for garden 2 camera camra and club camera disturb ence issue resolved all working ok. also swicher timing extand 20 seconds .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	2 camera issue resolved one garden supply sobgive from another suply which one use for garden 2 camera camra and club camera disturb ence issue resolved all working ok. also swicher timing extand 20 seconds .				

Status History :

Date Time	Technician Name	Status	Remark	Sign
30-09-2021 11:30:04	Atique Salmani	Completed	2 camera issue resolved one garden supply sobgive from another suply which one use for garden 2 camera camra and club camera disturb ence issue resolved all working ok. also swicher timing extand 20 seconds .	
29-09-2021 03:52:09	Atique Salmani	Work Pending	swicher installed and working ok under observation and 4 cameras off need to check .	
29-09-2021 11:30:59	Atique Salmani	New		-
26-08-2021 05:16:50	Atique Salmani	New		-
19-08-2021 04:57:55	Atique Salmani	Work Pending	one dvr not veiving in lobby and main gate so there is mash of dvr end need to clean mash and for viewing swicher port need to repair or changed and also need one vedeo amplifier for vedeo distribute. vinod sir securty supervisor sai rack also need to shift bec'z it's too much height .so pls send quotation to do this to mishra ji .	
13-08-2021 06:03:37	Atique Salmani	Client Side	1.Lift no 2 hdd issue and one cmra issue dvr tv ok Dvr model nmbr .Ds_7104HWI_SL Hdd.. 500 gb hdd isue 2. Lift 1. Dvr Ds_7104HWI_SL model ok hdd issue boath camera ok Hdd 500 gb issue Tv missing 3.service lift dvr full rushted mouse port not working camera not working hadd 1000 gb Dvr model nmbr Ds7204hvi_sh Sr nmbr .480674432 Tv missing	
13-08-2021 11:06:16	Atique Salmani	New		-
13-08-2021 11:02:29	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
08-08-2023 10:23:20	Atique Salmani	Tv nmbr 2 hdmi extender adaptor faulty so changed new adaptor working ok And 4/5 cameras of due to rack extension socet faulty so use another board working ok lobby tv from bms recrimping working ok .
05-08-2023 02:08:47	Ravi Rajbhar	boundry side one camera no video issue resloved and ok working done camera side recrimping then ok working lobby tv viewing Issue resloved