




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2421																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9004047839																													
Technician Name :	Rishi Desai		Technician Mobile :	8369234074																										
Ticket Type :	Complain	Date & Time :	14-12-2020 04:08:26																											
Vendor Details :																														
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	1 Camera issue																													
Technician Comment :	one camera issue was on anmol prestige P1 and it was on height so needed experienced person on site. Pending because it was on height.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	one camera issue was on anmol prestige P1 and it was on height so needed experienced person on site. Pending because it was on height.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-12-2020 02:13:57</td><td>RishiDesai</td><td>Completed</td><td>one camera issue was on anmol prestige P1 and it was on height so needed experienced person on site. Pending because it was on height.</td><td></td></tr><tr><td>15-12-2020 05:12:19</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>14-12-2020 04:11:06</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>14-12-2020 04:08:27</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-12-2020 02:13:57	RishiDesai	Completed	one camera issue was on anmol prestige P1 and it was on height so needed experienced person on site. Pending because it was on height.		15-12-2020 05:12:19	RishiDesai	New		-	14-12-2020 04:11:06	RishiDesai	New		-	14-12-2020 04:08:27	RishiDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-08-2023 10:23:20</td><td>Atique Salmani</td><td>Tv nmbr 2 hdmi extender adaptor faulty so changed new adaptor working ok And 4/5 cameras of due to rack extension socet faulty so use another board working ok lobby tv from bms recrimping working ok .</td></tr><tr><td>05-08-2023 02:08:47</td><td>Ravi Rajbhar</td><td>boundry side one camera no video issue resloved and ok working done camera side recrimping then ok working lobby tv viewing Issue resloved</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-08-2023 10:23:20	Atique Salmani	Tv nmbr 2 hdmi extender adaptor faulty so changed new adaptor working ok And 4/5 cameras of due to rack extension socet faulty so use another board working ok lobby tv from bms recrimping working ok .	05-08-2023 02:08:47	Ravi Rajbhar	boundry side one camera no video issue resloved and ok working done camera side recrimping then ok working lobby tv viewing Issue resloved																
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